# Terms & Conditions: Sponsorship and Exhibitions

#### 1. Definitions

'Client/s' refer to Exhibitors, Delegates, Sponsors and/or Advertisers.

'Publication' refers also to websites.

'Organiser' refers to the Concrete Society of Southern Africa NPC.

'Delegate/s' refer to members and non-members of the Concrete Society of Southern Africa NPC

# 2. Reservations and Payment - Events

When reserving a place on a seminar, conference or any other similar event organised by the Concrete Society, the delegate warrants his/her authority to bind him/herself and/or their organisation cited (the Delegate), and understands that his/her reservation constitutes a binding contract with the Concrete Society of Southern Africa (the Organiser).

Exhibitors will receive an Exhibitor Manual as soon as it is available to the Organiser from the event supplier. Exhibitors are to complete and submit any necessary forms to the event supplier and/or the Organiser and comply with the terms and conditions contained therein.

Exhibition or Delegate bookings: registrations for seminars, conferences, functions, and/or exhibitions will be closed 10 working days prior to the event. Payment in full for registration/booking fees is due within five working days of the start of the event.

The booking fees include entrance to the event for each delegate, programme material, and refreshments over the period of the event. Exhibition booking fees include shell scheme (or designated space and table, if specified on the booking form), facia-board with organisation name, full access to the event for two, maximum, staff members per day. Additional information will be available in the Exhibitor Manual.

Neither non-payment nor non-attendance (events) will be regarded as cancellation and the Primary Delegate will be liable for 100% of the booking fee unless otherwise agreed by the Organiser in writing. Accordingly, those delegates are encouraged to send an alternative in their stead. The Organiser does not guarantee places for attendance for any Delegate bookings that have not been paid for in full.

### 3. Cancellations

Cancellations will be accepted by the Organiser provided that notice of cancellation is received in writing and provided that all terms of cancellation have been met. The Organiser will acknowledge cancellation in writing once receipt of any applicable cancellation fees has been recorded.

#### Cancellation fees:

- Five or more working days of the event date 100% cancellation fee due.
- Six to ten working days prior to event/publication date 50% cancellation fee due.
- More than 10 working days prior to the event/publication no cancellation fee due.

Entrance to events will not be permitted before full payment has been received and before full details of all attending Delegates have been submitted to the Organiser.

If for any reason the Organiser cancels the event <u>or any portion thereof</u> (including, but not limited to, any forcemajeure occurrence) and provided the event is not postponed to a later date nor is merged with another event, the client will receive a full or pro-rata refund.

(Alternatively - No refunds will be made to the Delegate/s if the event is disrupted by circumstances/events beyond the control of the Organiser.)

## 4. Intellectual Property

All intellectual property rights in all materials produced or distributed by the Organiser in connection with the Event/Publication is the property of the Concrete Society and may not be used without the written permission of the Concrete Society. Exhibitors shall indemnify, defend and hold harmless the Organiser, the stand builder and venue from any and all claims, losses, liabilities, or damages to persons or property or attorney's fees arising out of or caused by any installation, removal, maintenance, occupancy or use of the venue or any part thereof, by the Exhibitor. The representative company of the Delegate and the parties hereto consent to the jurisdiction of the Pretoria Magistrates Court in the event that legal proceedings are entered into by either party.

### 5. General

All efforts will be made by the Organiser to keep Exhibitors in their reserved stand/area however, the Organiser reserves the right to change the floor-plan if necessary.

Whilst every reasonable effort will be made to adhere to the advertised event format, the Organiser reserves the right to change conference dates, or omit event features and content, or merge the event with other events, as it deems necessary without penalty and in such situations no refunds, part refunds or alternative offers shall be made.

If for any reason the Organiser cancels the event (including but not limited to any force majeure occurrence) and provided the event is not postponed to a later date nor is merged with another event, the client will receive a full refund.